**Accessibility Statement Great Hallingbury Parish Council**

Web site: https://www.greathallingburyparishcouncil.gov.uk

This website is run by Great Hallingbury Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Zoom in up to 300% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

AbilityNet has advice on making your device easier to use if you have a disability.

**How accessible this website is:**

We know some content uploaded to this website is not fully accessible:

- Most older PDF documents are not fully accessible to screen reader software
- Some older videos do not have captions
- There's a limit to how far you can magnify the map on our 'Contact us' page, which is provided by a third party (Google)

**What to do if you cannot access parts of this website**

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- Email clerk@greathallingburyparishcouncil.gov.uk

We'll consider your request and get back to you in 10 working days.

**Reporting accessibility problems with this website**

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact:

Email: clerk@greathallingburyparishcouncil.gov.uk

**Enforcement procedure**

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

**Contacting us by phone or visiting us in person**

If you would like to contact the Parish Council, please use the method above.

We do not have a public office to visit but can arrange for the Clerk or a Councillor to visit you if you have difficulties accessing the monthly council meetings.

Find out how to contact here: https://www.greathallingburyparishcouncil.gov.uk/?page_id=277

**Technical information about this website's accessibility**

Eaton Bray Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website framework is compliant with the Web Content Accessibility Guidelines version 2.2AA standard. Some content is partially compliant, due to the non-compliant items listed below.

**Non accessible content**

Some pages may contain attachments which are not currently compliant, such as:

- Older PDF files such as Meeting Minutes and Agendas published before 23rd September 2018.
- Documents provided by 3rd parties.
- Councillors' Declarations of Interests
- AGAR – Annual Governance Accountability documents (currently exempt from accessibility compliance)

**Non compliance with the accessibility regulations**

We will do all we can to identify content that is non-compliant and where possible provide an alternative format upon request.

When we publish new content we will make sure our use of images meets accessibility standards and our website is regularly reviewed to ensure all the pages are compliant. If you find a page that you are having difficulty accessing its content, please contact us at the above details and we will assist you in gaining access to the content where possible.

**Disproportionate burden**

We have not identified any areas that we believe constitute a disproportionate burden.

**Content that's not within the scope of the accessibility regulations**

**PDFs and other documents**

Many of our older PDFs and Word documents do not meet accessibility standards – for example, they may not be structured so they're accessible to a screen reader. This does not meet WCAG 2.2AA success criterion 4.1.2 (name, role value).

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. For example, we do not plan to fix meeting agendas or minutes for meetings which were published prior to 23 September 2018.

Any new PDFs or Word documents we publish will meet accessibility standards.

**How we tested this website**

This website was last tested in May 2026. Tests were carried out by our internal systems.

We tested all pages using software that highlights WCAG 2.2AA errors and alerts, based on the WebAIM system.

**What we're doing to improve accessibility**

We plan to improve accessibility by;

Provide staff & council volunteers training to ensure that all new content added meets accessibility criteria.

We also run monthly and quarterly reports to identify and address accessibility issues.

This statement was prepared May 2026.

It was last updated on 7th May 2026.